

## Verification and Validation

**Errors:** Errors are a part of any computer information processing system.

### Examples:

**Transcription Errors:** This results from misreading or mistyping data. E.g. typing the digit 5 as the letter S.

**Transposition Errors:** This occurs when two digits or letters are swapped around. E.g. the operator enters 32 rather than 23.

**Typographical Errors:** A mistake in printing, typesetting, or typing, especially one caused by striking an incorrect key on a keyboard.

**Accidental Errors:** Data entered incorrectly or a command is issued by mistake.

**Software Errors:** Program malfunctions resulting in data being erased or corrupts previously entered data.

**Hardware Errors:** Bad sectors on a hard disk or bad memory. A power surge may corrupt data.

**Transmission Errors:** Data sent from one computer is not the same as the data obtain at the receiving computer.

**Read Errors:** Input device is unable to read the input medium correctly.

**Verification and Validation methods may be used to reduce errors.**

**Verification:** The process of ensuring that data are accurate when it is copied from one medium to another.

**Methods of Verification:**

- **Double Entry/ Dual Input:** Data are entered twice and compared for any discrepancies. Only accurate data are accepted for further processing.
- **Proofreading:** Checking what was typed against the original document.
- **Visual Check:** Entered data appears on the screen and the user is prompted to confirm that it matches the data on the input form.

**Validation:** The checking of input data for errors by a program before it is processed.

**Methods of Validation:**

- **Data Type/Character/Alphanumeric Check:** Ensures that the data entered corresponds with the data type of the field. E.g. numbers are entered in the Percentage field.
- **Consistency/Inconsistency Checks:** Compares the contents of two or more fields to make sure that they make sense. For example, Gender: Male, Title: Mr.
- **Range Check:** The field is checked against an upper and lower limit e.g. age >12 and age < 20.
- **Reasonableness Test:** A type of test that determines if a value falls within a range considered normal or logical.